Senate Information and Instructional Technology (IIT)
Thursday, October 8, 2020
11:00 AM-12:00 Noon
WebEx Meeting

Minutes

In Attendance:

Matthew Adjin-Tettey
Saadh Admed
Julian Allen
Fabien Baron
Kim Bennett
Phillip Bruce
Amy Bruni
Brendan Calandra
Charlotte Deloach
Michael Diebert
Angus Galloway
Chris Goode
Krista Graham
Mark Graves
Glenn Harrison
Xiochun He
Kevin Hsieh
Jeffrey Mahr
Robert Maxwell
Ewa McGrail
Samantha Parks
Bala Ramesh
Sean Richy
Nancy Shafer
Phil Ventimiglia
Lee Webster
James Williams
Yongsheng Xu

CALLED TO ORDER

APPROVAL OF MINUTES

Motion was made and seconded to approve the minutes of September 10, 2020, as presented.

IIT MONTHLY REPORT

Phil Ventimiglia reported the following:

- IIT is now in the process of rolling out dual multi-factor authentication for all single sign-on applications. An email was sent out to all IIT managers in preparation. The IIT department has been using dual multi-factor authentication for the past month. Again, to make things easier, an individual can use the multi-factor sign-in and permit the applications to remember their credentials for 30 days.

- D2L, which supports iCollege, is now using Amazon Web Services servers to store their data. Amazon Web Services had an issue with links to a centralized clock. Some of the virtualized servers lost connection and caused an outage that happened on the first day of class. The feature which allowed students to submit assignments in the future, alerted technicians to the ongoing issue with connection to the centralized clock. The issue has now been fixed.

- Microsoft also had some issues, that didn’t directly affect campus technology. But it is worth mentioning because it reinforces the need to implement extra protection for the university’s data. The cloud is very useful, but it still has its issues.
• Reminder - Please complete Cyber Security Training.

• Update - GSU does not support Zoom. The GSU community is welcome to use WebEx and Microsoft Teams, which are both supported.

**STUDENT MANDATORY FEE UPDATE**

Dr. Goode stated that in the last meeting, Tracy Adkins and Julian Allen discussed concerns regarding the increases in software licensing fees. With this in mind, the committee agreed to request more money for the student technology fee. The student technology fee, for the Atlanta campus, is currently set at $85, which constitutes 12.88% of the overall student fees. The Student Mandatory Fees Committee sets the percentages for the student fees.

Dr. Goode spoke with Allison Calhoun-Brown, the chair of the Student Mandatory Fees Committee. She encouraged him to postpone the request, due to the fact that Dr. Becker is resigning, and this will be a transitional time for the university. However, she did suggest a potential solution as a stop gap measure. She put Julian Allen in contact with Jerry Rackliffe to discuss potential funding through the Cares Act. The discussion of an increase in the student technology fee will be revisited again next year.

**REQUEST FOR REALLOCATION - STF AWARDS TF2021C031 & TF2021C032**

Lee Webster is asking the committee to approve a reallocation of funds. Each year the committee approves funding for student printing on both the Atlanta and Perimeter campuses. The awards are approved from the mandates portion of the tech fee. They equal out to around $100,000 for the Atlanta campus and around $50,000 for the Perimeter campuses. That gives each student about $3 preloaded in their accounts for on-campus printing. Given the circumstances surrounding the pandemic, there was not very much on-campus printing. Lee is requesting that an amount of $23,600 that was not disbursed to students be redirected to classroom and lab expenditures. The department is historically underfunded when it comes to buying classroom and lab equipment, so the funds would help in purchasing projectors and new computers.

**Motion:** A motion was made and seconded to approve CETL’s variance request to reallocate $23,600 for classroom updates. Motion passed unanimously.

**ADJOURNMENT**

There being no further business, the meeting was adjourned at 11:45.

Respectfully submitted,

Joyce Carroll